



New Orleans Police Department Consent Decree Status Conference

City of New Orleans
February 21, 2024

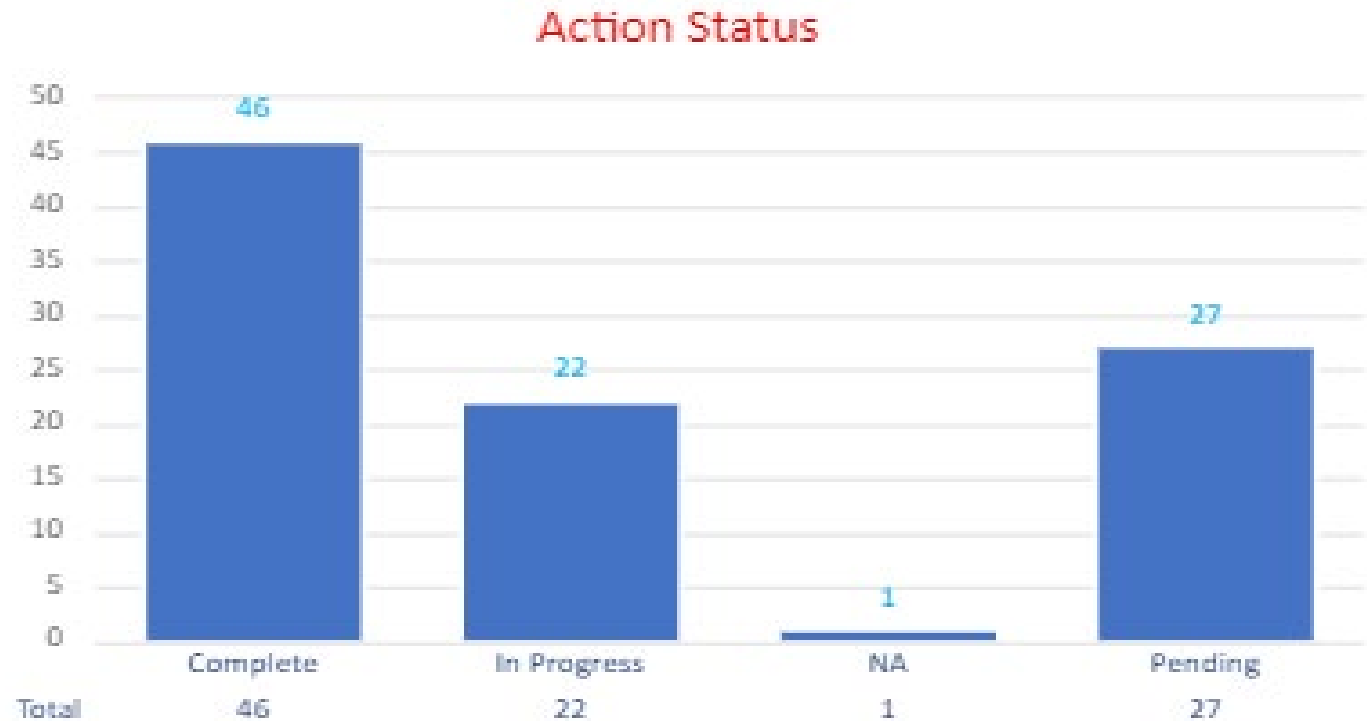


Public Integrity Bureau Remedial Action Plan

City of New Orleans

Public Integrity Bureau Remedial Action Plan

- Ninety-Five-point action plan was formulated in response to the court's concerns.
- NOPD files detailed updates to the court monthly
- NOPD works to implement anticipated policy changes into practice while awaiting approvals.



In progress – Actively being worked on by parties involved
Pending – Awaiting preceding steps prior to starting this task



Response Times

City of New Orleans

Reducing GOA Calls For Service

OCDM issued a report in October 2023 in which raised concerns with NOPD response times leading to GOA call designations



Additional resources to the 7th district



Enhanced use of Reserve Officers



Draft SOPs and Policy related to response to calls for service were developed



Restored priority modifiers to assist in triaging calls (code 2A-2G)



Revamped “plain talk” to signal codes to allow for greater degrees of nuanced call response.



Continued expansion of APR unit and eligible calls

Addressing GOA calls

We will still have GOA calls, but we have put measures in place to connect to those callers and survivors.

Area of concern	NOPD response
<ul style="list-style-type: none">▪ Sexual Assault calls for service▪ Domestic Violence calls for service▪ UCR calls for service	<ul style="list-style-type: none">▪ SVD now assigns all GOA cases to a detective for investigation▪ All GOA DV calls are called back the following day by civilian investigators. Serious cases are assigned to a DV detective.▪ APR calls back all UCR calls for service the following day to attempt to take the caller's report



Alternative Police Response

City of New Orleans



APR Annual Statistics Work Load 2023 vs. 2022

CAD APR 2023 vs.
2022 Comparison

22 %

APR EPR 2023 vs.
2022 Comparison

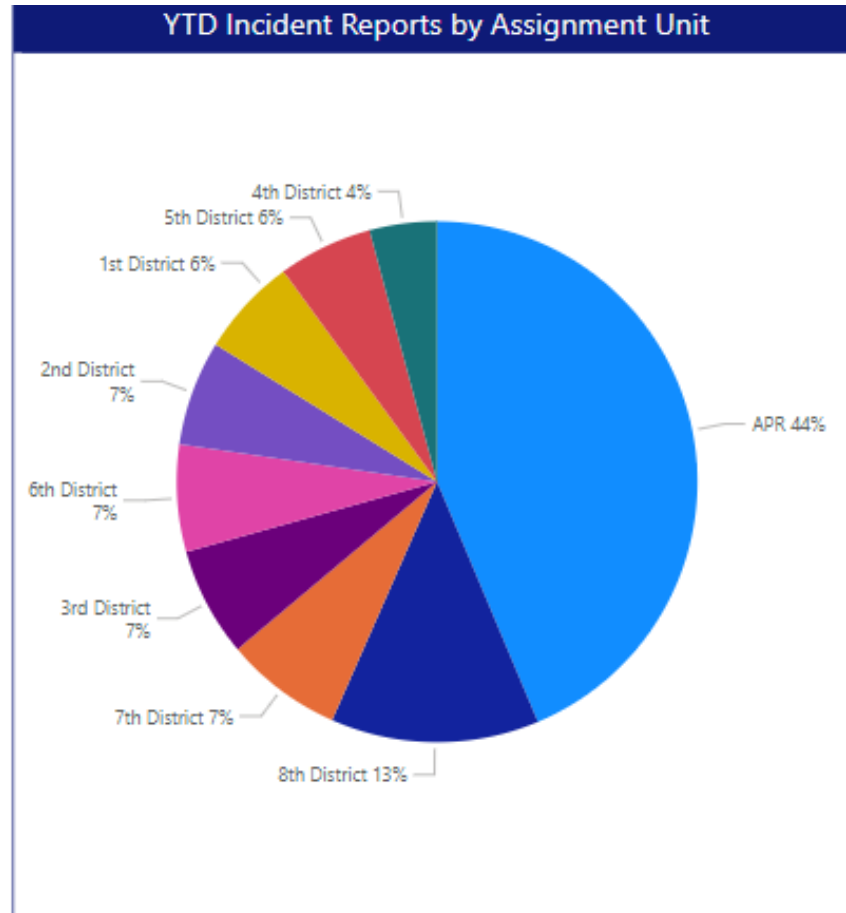
33 %

APR EPR 2023 vs. 2022 Comparison				
Crime	2023 EPR APR	2022 EPR APR	+/-	%
AUTO THEFT	3568	2148	1420	66 %
SIMPLE BURGLARY (VEHICLE)	1751	1983	-232	-12 %
THEFT	1582	1181	401	34 %
LOST PROPERTY	1188	913	275	30 %
THEFT BY FRAUD	1078	856	222	26 %
SHOPLIFTING	785	320	465	145 %
SIMPLE CRIMINAL DAMAGE	574	468	106	23 %
THEFT FROM EXTERIOR OF VEHICLE	355	374	-19	-5 %
BICYCLE THEFT	175	111	64	58 %
SIMPLE BURGLARY	82	48	34	71 %
SIMPLE BURGLARY (RESIDENCE)	11	7	4	57 %
SIMPLE BURGLARY (BUSINESS)	3	1	2	200 %
SIMPLE BATTERY	1	1	0	0 %
SIMPLE ROBBERY	1	0	1	
ABANDONED VEHICLE	0	0	0	
EMBEZZLEMENT	0	0	0	
OUT OF PARISH VEHICLE RECOVERY	0	0	0	
Total	11154	8411	2743	33 %

CAD APR 2023 vs. 2022 Comparison				
CallSignalDescription	2023 CAD APR	2022 CAD APR	+/-	%
VEHICLE STOLEN	5111	1097	4014	366 %
THEFT	3774	2046	1728	84 %
BURGLARY FROM VEHICLE	2620	492	2128	433 %
FRAUD/FLIMFLAM	836	107	729	681 %
SHOPLIFTING	393	513	-120	-23 %
DESTRUCTION OF PROPERTY	263	38	225	592 %
AUTO THEFT	261	1903	-1642	-86 %
LOST PROPERTY	216	556	-340	-61 %
THEFT FROM EXTERIOR OF VEHICLE	166	372	-206	-55 %
THEFT BY FRAUD	140	774	-634	-82 %
RETURN FOR ADDITIONAL INFO	110	757	-647	-85 %
SIMPLE CRIMINAL DAMAGE	78	379	-301	-79 %
PICKPOCKET	58	100	-42	-42 %
SHOPLIFTING W/APPREHENSION	52	4	48	1200 %
IDENTITY THEFT	36	0	36	
SIMPLE BURGLARY VEHICLE	35	2428	-2393	-99 %
SIMPLE BURGLARY	30	36	-6	-17 %
BICYCLE THEFT	26	72	-46	-64 %
RESIDENTAL BURGLARY (NOT OCCUPIED AT TIME OF INCIDENT)	13	2	11	550 %
VEHICLE RECOVERY	10	1	9	900 %
COMMERCIAL BURGLARY	4	1	3	300 %
FRAUDULENT CHECK/CREDIT CARD	4	0	4	
ROBBERY	4	0	4	
BUSINESS BURGLARY	3	2	1	50 %
RESIDENCE BURGLARY	3	5	-2	-40 %
RECOVERY OF VEHICLE	1	0	1	
ABANDONED BOAT	0	0	0	
Total	14247	11691	2556	22 %

Note: Statistics calculated for APR-eligible call & crime types only per NOPD Policy Chapter 41.4.2, Revised 11/26/2023.

NOPD Alternative Police Response Statistics



YTD % EPR Reports by Assignment Unit

Crime	1st District	2nd District	3rd District	4th District	5th District	6th District	7th District	8th District	APR	Total
ABANDONED VEHICLE	9%	0%	36%	0%	27%	0%	18%	9%		100%
AUTO THEFT	3%	3%	2%	2%	3%	3%	3%	4%	79%	100%
BICYCLE THEFT	0%	0%	4%	0%	8%	0%	4%	8%	76%	100%
EMBEZZLEMENT	0%	13%	13%	38%	0%	25%	0%	13%		100%
LOST PROPERTY	5%	2%	4%	5%	4%	6%	5%	18%	52%	100%
OUT OF PARISH VEHICLE RECOVERY	19%	5%	4%	10%	20%	8%	24%	11%	0%	100%
SHOPLIFTING	5%	5%	10%	4%	2%	10%	6%	3%	55%	100%
SIMPLE BATTERY	13%	6%	10%	6%	9%	11%	9%	35%	0%	100%
SIMPLE BURGLARY	17%	3%	17%	6%	12%	15%	15%	3%	11%	100%
SIMPLE BURGLARY (BUSINESS)	13%	3%	15%	5%	8%	8%	26%	20%	2%	100%
SIMPLE BURGLARY (RESIDENCE)	10%	4%	6%	10%	25%	18%	21%	4%	1%	100%
SIMPLE BURGLARY (VEHICLE)	5%	20%	12%	4%	6%	4%	5%	11%	34%	100%
SIMPLE CRIMINAL DAMAGE	9%	13%	11%	8%	9%	9%	11%	9%	20%	100%
SIMPLE ROBBERY	0%	8%	4%	8%	20%	0%	28%	32%	0%	100%
THEFT	4%	2%	4%	2%	3%	6%	6%	18%	55%	100%
THEFT BY FRAUD	5%	2%	4%	3%	3%	8%	5%	15%	55%	100%
THEFT FROM EXTERIOR OF VEHICLE	0%	11%	4%	2%	7%	4%	0%	2%	70%	100%
Total	6%	7%	7%	4%	6%	7%	7%	13%	44%	100%



Mobile Crisis Intervention Unit

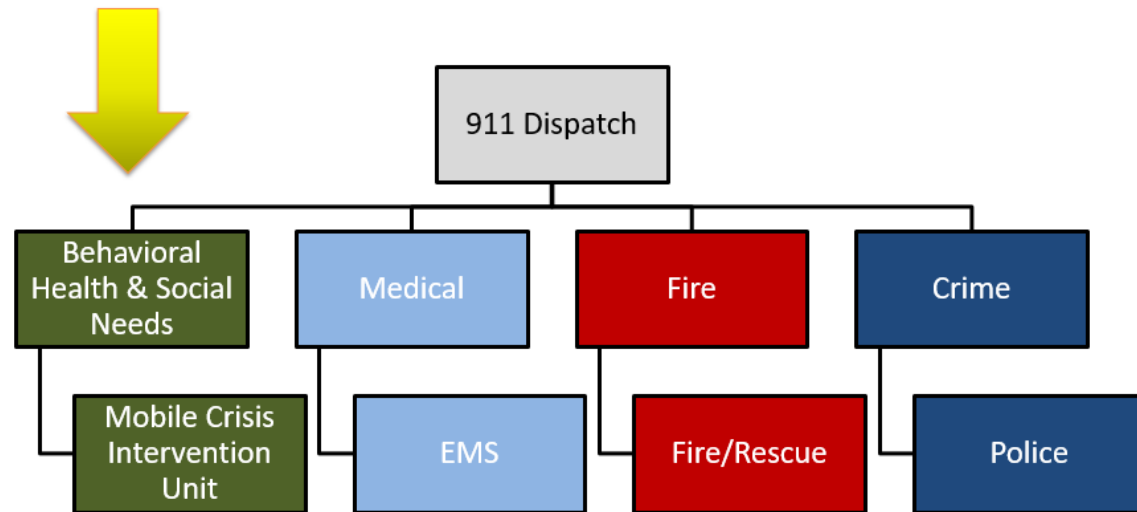
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New Orleans Health Department

- 1817 calls for mental health assistance handled June 1, 2023 – January 31, 2024
- Average of 32% of all Mental Health Calls received by 911 are handled by MCIU
- NOPD still responds to calls with the threat of violence

New Orleans Mobile Crisis Intervention Unit

4th branch of the emergency response system



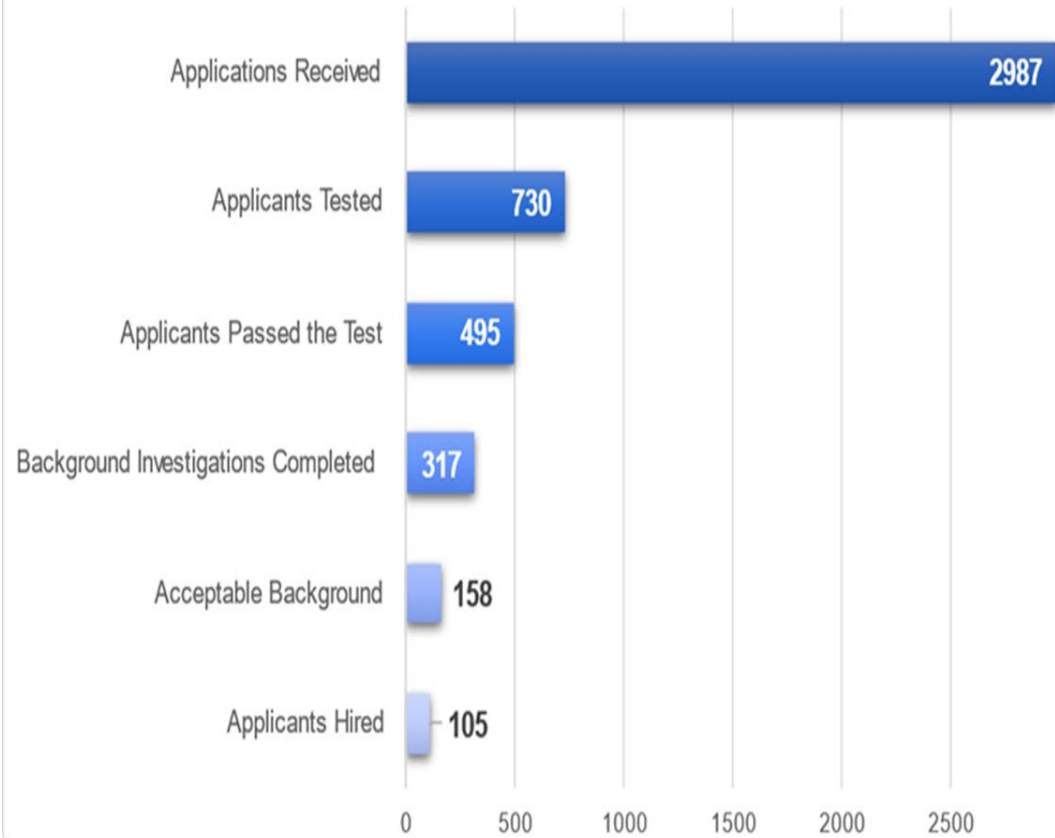
RHD's New Orleans Mobile Crisis Intervention Unit is integrated with the 911 system to provide a rapid, mobile response for individuals experiencing a behavioral health crisis.



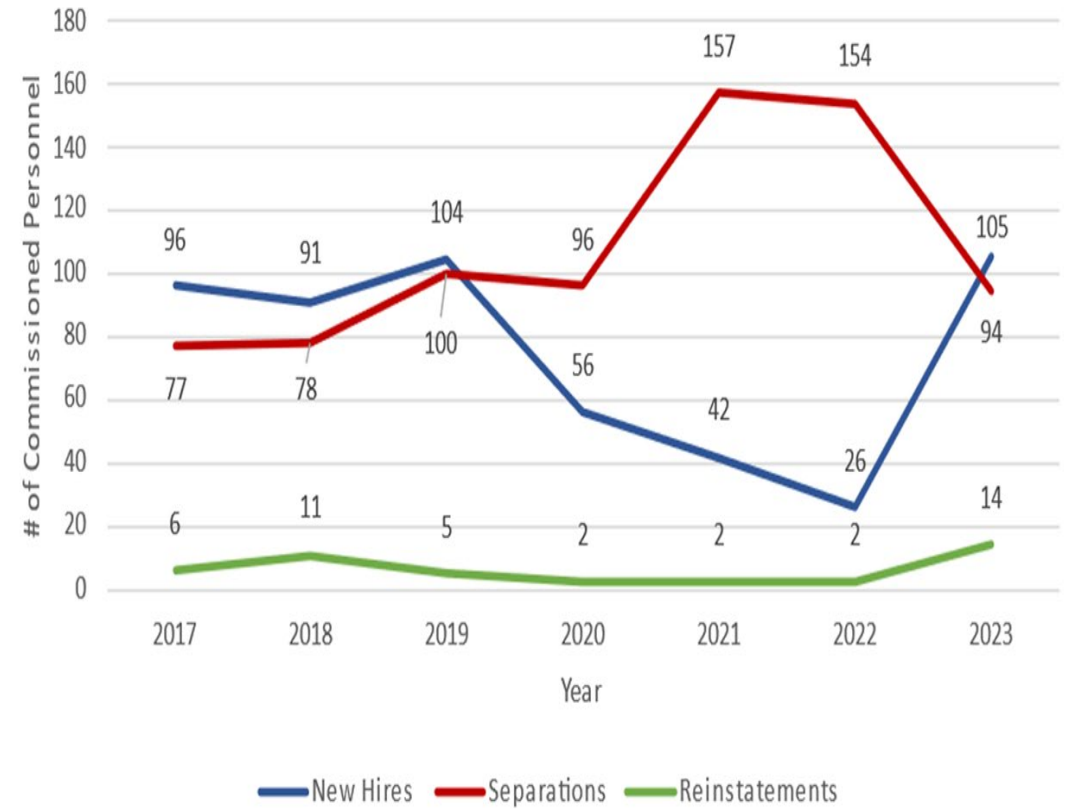
Recruitment

City of New Orleans

All Commissioned Position Types

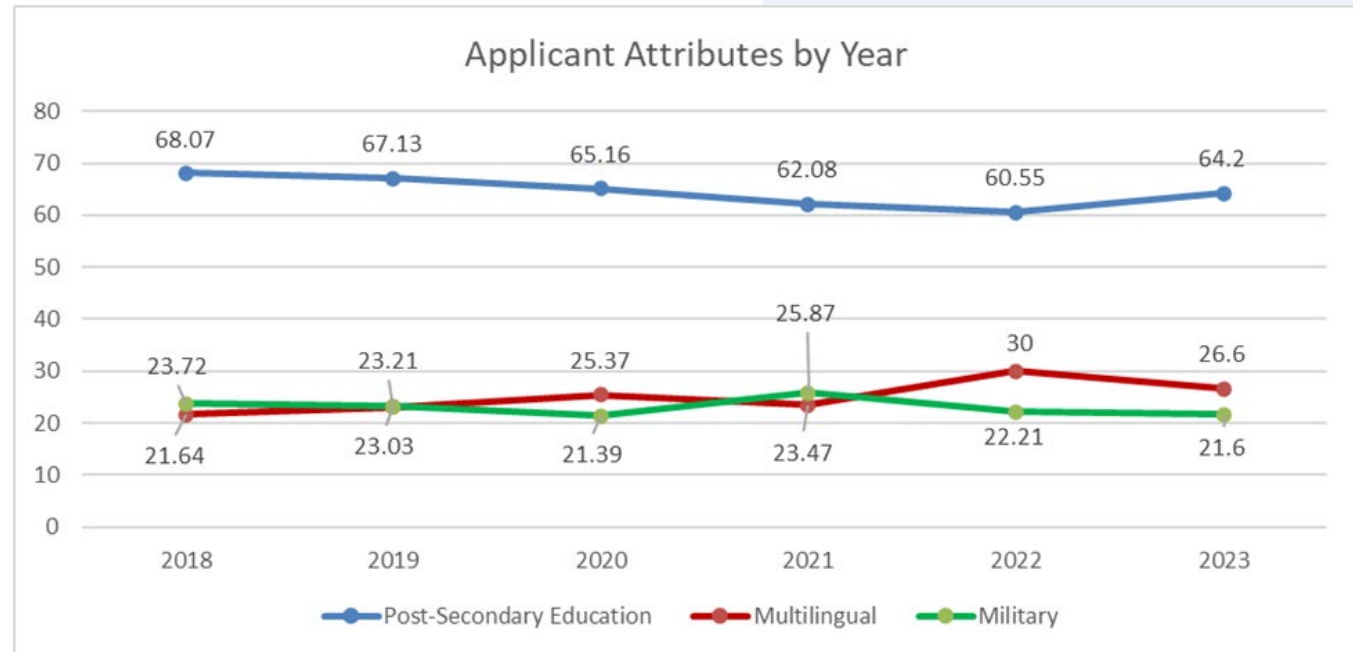
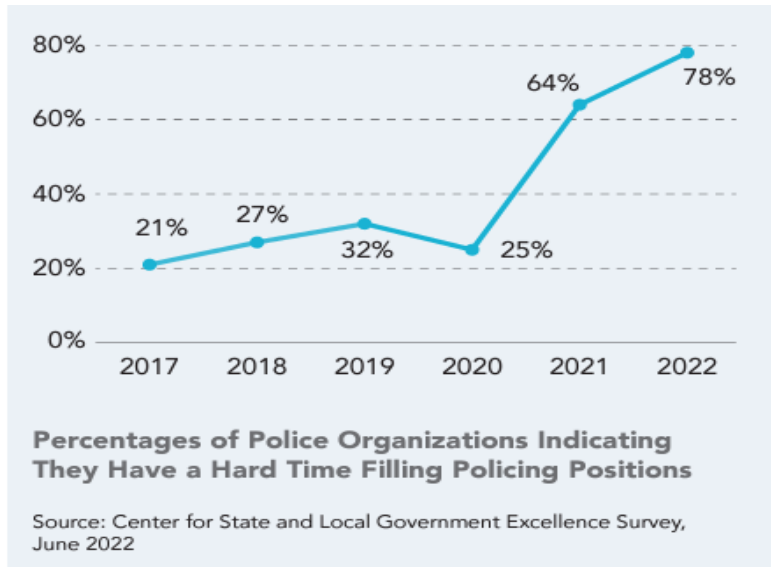
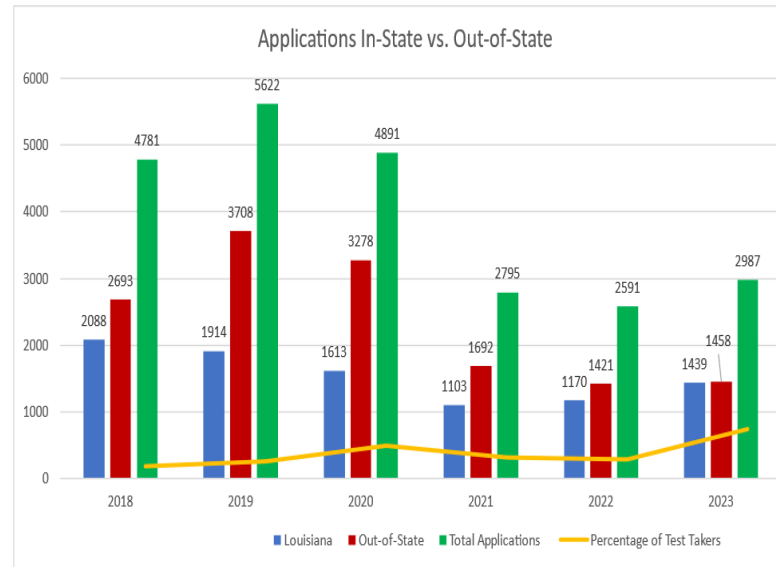


Recruitment and Retention



Recruitment

Applicants





Stop Search And Arrest

City of New Orleans

Stop Search Arrest Audit Results Shows Improvement

2017 OCDM annual report

- VIII. STOPS, SEARCHES, AND ARRESTS The Monitoring team regularly reviews police reports, warrant affidavits, and BWC footage to determine whether stops, searches, and arrests (SSA) comply with the law and NOPD policy and whether police reports accurately describe the officer's conduct. This remains an area of concern given repeated findings across audits of possible CD violations in approximately 20% of the BWC videos reviewed.*

*<http://consentdecreemonitor.com/reports>

OCDM's Assessment of NOPD's 2023 SSA Audit

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X. STOPS, SEARCHES, AND ARRESTS (SSA)

“The scores in NOPD’s [SSA] audit not only show high levels of compliance generally, but in most cases also reflect continued improvement over the 2022 audit scores.”

In Q1 of 2023, the Monitoring Team conducted a spot-audit of stops, searches, and arrests that occurred during October 2022. The spot-audit is discussed in more detail in our Q1 report, but overall, we found approximately 12% of the audits were not in compliance with at least one element of the Consent Decree. The 2023 SSAPJ Audit also included a number of sub-audits of Probation and Parole; Consent to Search; and Strip & Cavity. NOPD found very high compliance for each of these sub-audits as well. The scores in the 2023 SSAPJ Audit also reflected high levels of compliance generally, but in most cases also reflected improvement over the 2022 audit scores. The Department attributes the increase in compliance to the continued focus on training and education of officers via Department Training Bulletins as well as using the FOB corrective action plan that was implemented in 2022. The specific Consent Decree paragraphs that received the highest compliance percentage include ¶ 130 (related to legal requirements for arrest and parole), ¶ 150 (related to documenting stops, searches, and arrests), and ¶ 181(1) (related to officers introducing weapons).

In September 2023, NOPD published its 2023 SSAPJ Audit (covering the period from June 1, 2022 through May 31, 2023). Overall, NOPD found very high compliance. The 2023 SSAPJ Audit also included a number of sub-audits of Probation and Parole; Consent to Search; and Strip & Cavity. NOPD found very high compliance for each of these sub-audits as well. The scores in the 2023 SSAPJ Audit also reflected high levels of compliance generally, but in most cases also reflected improvement over the 2022 audit scores. The Department attributes the increase in compliance to the continued focus on training and education of officers via Department Training Bulletins as well as using the FOB corrective action plan that was implemented in 2022. The specific Consent Decree paragraphs that received the highest compliance percentage include ¶ 130 (related to legal requirements for arrest and parole), ¶ 150 (related to documenting stops, searches, and arrests), and ¶ 181(1) (related to officers introducing weapons).

⁵ These tools and processes cover material elements of many but not all of the requirements. Due to the relative infrequency of certain searches - e.g., consent searches (Consent Decree paragraphs 128, 129, 131) and strip/body cavity searches (Consent Decree paragraphs 147, 150, 151), DA refusals (148), Bias (125, 127, and 152-161).

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Of NOPD's 2023 SSAPJ Audit, in October 2023, the Monitoring Team conducted a look-behind of the audit. Overall, the Monitors agreed with the scores to the extent the Monitoring Team noted issues during the audit that would not have materially impact the audit scores, and were communicated to the Department.

During the DOJ's review of NOPD's 2023 SSAPJ Audit noted two issues. First, there seems to be confusion among NOPD officers regarding "search incident to arrest" versus a "search incident to arrest." There should be training (for both officers and for auditors) to avoid confusion. Second, documentation is completed accurately and consistently. Second, several incidents that occurred between June 2022-May 2023.

However, several of the incidents in the sample occurred before June 2022. Upon further review, the Monitors agreed with the scores and notes.

“To confirm the accuracy of NOPD’s 2023 SSAPJ Audit, in October 2023, the Monitoring Team conducted a look-behind of the audit. Overall, the Monitors agreed with the auditors’ scores and notes.”

NOPD SSA Improvement Measures

- FOB inspections program (2021)
- Daily Training Bulletins / Focused Training at In-Service and recruit training
- Enhanced FIC review of Stops, Searches, Arrests
 - Started May 2023 by Major Michael Pfeiffer (ret.)
 - Educational tool to enhance the quality of documentation of Stops Searches and Arrests
 - Provides immediate feedback on deficiencies to field supervisors and Captains
 - Most of these reviews occur prior to a field supervisors' review
 - Provides targeted training for both Officers and Sergeants
 - 5856 reviews in 2023
 - 700 reviewed in January 2024





Language Assistance Program

City of New Orleans

Bias Free Policing Language Assistance Program

CD Paragraph 189

NOPD agrees to effectively communicate with and provide timely and meaningful access to police services to all members of the community, regardless of their national origin or limited ability to speak, read, write, or understand English. . .

100 phones with VOIANCE
Language App distributed to
FOB detectives in late 2022.

88 phones with VOIANCE
Language App distributed to
FOB Supervisors in January
2024.

32 authorized interpreters
departmental wide:
30 Spanish
2 Vietnamese

LEP Response Times Have Decreased

March 1 – August 31, 2023

September 1, 2023 – February 1, 2024

LEP

MedianRT	Code	CountItem
160.0	Code 1	123
14.6	Code 2	74
72.4	Other	155
67.4		352

LEP

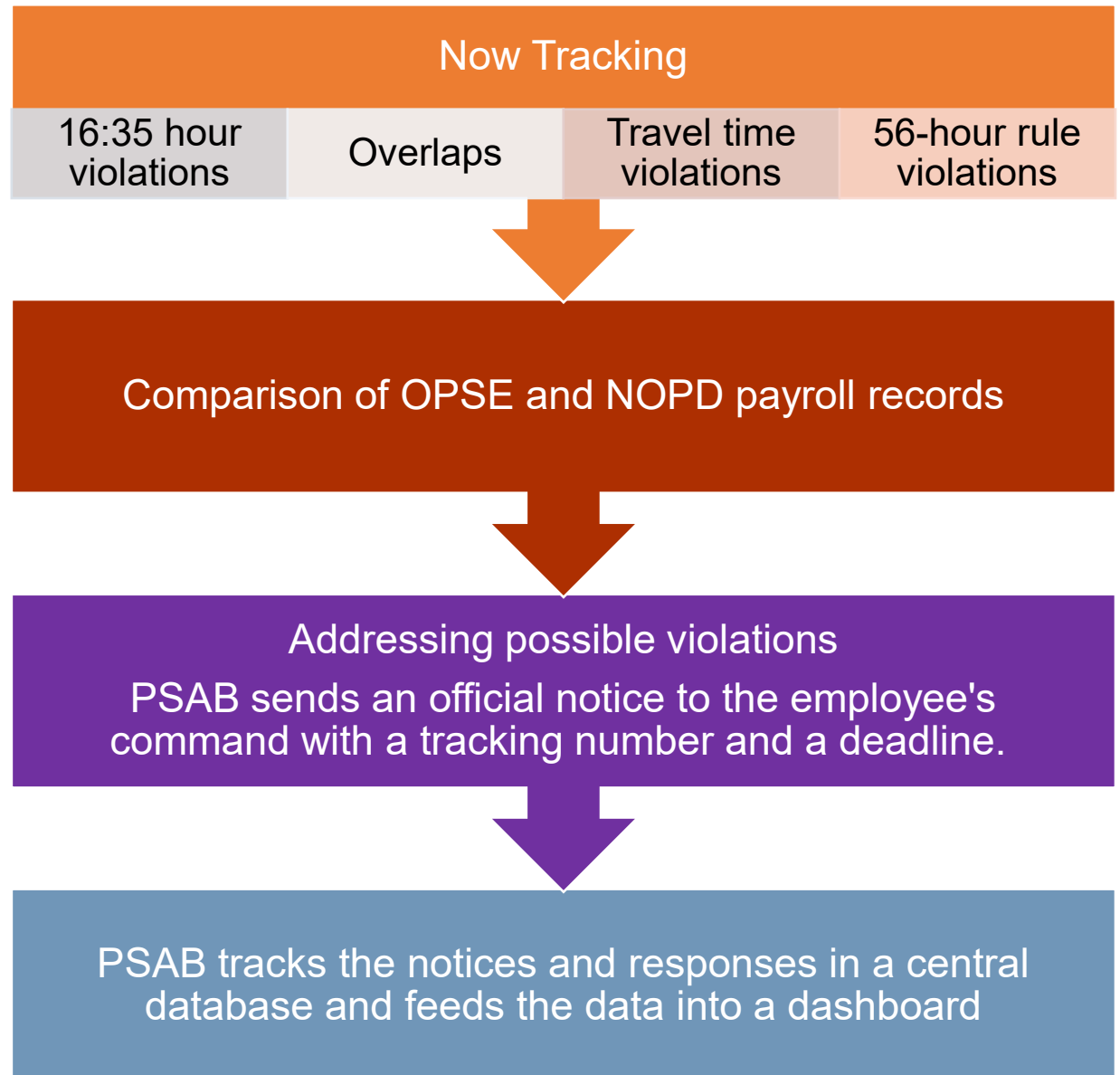
MedianRT	Code	CountItem
111.9	Code 1	61
14.5	Code 2	45
49.5	Other	80
44.7		186



OPSE And NOPD Timekeeping

City of New Orleans

NOPD's Response to Payroll Violations



Formal Disciplinary Investigations related to Secondary employment and NOPD shift violations

Externally generated complaints for historical violations

- During 2023 NOPD received complaints regarding payroll records dating back to 2016.
- During 2024 NOPD only received complaints regarding payroll records for years prior to 2022

Internally generated complaints April 2023 to present

- Based on the enhanced tracking the department has implemented, NOPD supervisors have initiated 4 FDI-1's for 8 possible violations.
- These possible violations were discovered by the enhanced tracking system developed by the Department in 2023.



Transparency

City of New Orleans

PSAB Publicly Published Audits

2017 audits (1 total)

VS

2023 audits (23 total)

- [Secondary Employment Audit \(June 19, 2017\)](#)

- [SSAPJ-June-2023-Audit-Report-Public](#)
- [Search-Warrant-August-2023-Audit-Report-Public](#)
- [Use-of-Force-Audit-Report-August-2023-Public](#)
- [Custodial-Interrogations-Audit-Report-Sept-2023](#)
- [Child-Abuse-September-2023-Audit-Report-Public](#)
- [Academy-In-Service-June-2023-Report-Amended](#)
- [LEP-Audit-Report-Aug-2023-FINAL](#)
- [Sex-Crimes-Audit-Report-November-2023-Public](#)
- [SSAPJ-June-2023-Audit-Report-Final-Public-Amended](#)
- [Recruitment-Audit-Report-FY2023-Public](#)
- [Supervision-Audit-Report-September-2023-Public](#)
- [Insight 320 Report Validation Audit Mar 2023 -](#)
- [Use of Force Audit Report - Jan 2023 -](#)
- [Child Abuse Audit Report - Mar 2023 -](#)
- [Custodial Interrogations Audit Report -](#)
- [Photographic-Line-ups-Audit-Report-April-2023](#)
- [Controlled-Electrical-Weapon-\(CEW\)-Audit-Report-May-2023](#)
- [DV-Patrol-Report-May-2023](#)
- [Sex-Crimes-Audit-Report-May-2023](#)
- [Crisis-Intervention-Team-Audit-Report-May-2023](#)
- [Performance-Evaluation-Audit-Report-April-2023](#)
- [Academy-In-Service-June-2023-Report](#)
- [Domestic-Violence-Unit-Audit-Report-July-2023](#)

Thank You

