1	UNITED STATES DISTRICT COURT EASTERN DISTRICT OF LOUISIANA	
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3	UNITED STATES OF AMERICA  Docket No. 12-CV-1924	
3		Section "E"
4	v.	New Orleans, Louisiana
5	NEW ORLEANS CITY	Wednesday, August 17, 2022
J	NEW ORLEANS CIII	
6	TRANSCRIPT OF PUBLIC HEARING PROCEEDINGS	
7	HEARD BEFORE THE HONORABLE SUSIE MORGAN UNITED STATES DISTRICT JUDGE	
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9	APPEARANCES:	
10	FOR THE MONITORING TEAM:	JONATHAN ARONIE
1 1		DAVID DOUGLASS
11		ASHLEY BURNS MARY ANN VIVERETTE
12		
13	FOR THE DEPARTMENT OF JUSTICE:	TIMOTHY MYGATT, ESQ. R. JONAS GEISSLER, ESQ.
13		MEGAN R. MARKS, ESQ.
14		THEODORE R. CARTER, III, ESQ.
15	FOR THE OFFICE OF THE	
10	INDEPENDENT POLICE MONITORING:	STELLA CZIMENT
16		BONYCLE SOKUNBI
17	FOR THE NEW ORLEANS	
	POLICE DEPARTMENT:	SUPERINTENDENT SHAUN FERGUSON
18		ARLINDA WESTBROOK OTHA SANDIFER
19		CHRISTOPHER GOODLY
0.0		
20	FOR THE CITY OF NEW ORLEANS:	DONESIA TURNER, CITY ATTORNEY CHARLES ZIMMER, ESQ.
21		DANIEL DAVILLIER, ESQ.
2.2	Ossinial Count December	Warran A. Than GOD DDD GDD DMD
22	Official Court Reporter:	Karen A. Ibos, CCR, RPR, CRR, RMR 500 Poydras Street, B-275
23		New Orleans, Louisiana 70130
24		(504) 589-7776
<u>4</u>	Proceedings recorded by mechanical stenography, transcript	
25	produced by computer.	2 2 2 .

## 1 PROCEEDINGS (WEDNESDAY, AUGUST 17, 2022) 2 3 (PUBLIC HEARING PROCEEDINGS) 13:19:37 4 (OPEN COURT.) 13:19:37 5 THE COURT: Be seated. 13:19:37 6 THE DEPUTY CLERK: Calling Civil Action 12-1924, United 13:19:39 7 States of America v. The City of New Orleans. 13:19:43 8 13:19:47 9 THE COURT: All right. Good afternoon, everyone. And 13:19:49 10 welcome. And thank you all for being here today. I am really 13:19:54 11 happy to see you. I would like for the parties to make their appearances for the record. If we could start with the NOPD and 13:19:57 12 13:20:00 13 the City first. I guess, Chief. 13:20:04 14 SUPERINTENDENT FERGUSON: Superintendent -- I'm sorry, your Honor. Superintendent Shaun Ferguson, New Orleans Police 13:20:07 15 13:20:11 16 Department. 13:20:11 17 THE COURT: Thank you. 13:20:13 18 MS. TURNER: Donesia Turner, City Attorney. 13:20:18 19 MR. ZIMMER: Charles Zimmer, outside counsel for the City 13:20:22 20 of New Orleans. 13:20:23 21 MR. DAVILLIER: Good afternoon, your Honor. Daniel 13:20:24 22 Davillier on behalf of the City of New Orleans and the NOPD. 13:20:28 23 MS. WESTBROOK: Arlinda Westbrook, NOPD. 13:20:32 24 MR. SANDIFER: Otha Sandifer, NOPD. 13:20:33 25 MR. GOODLY: Christopher Goodly, NOPD.

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                     THE COURT: And the Department of Justice.
                     MR. MYGATT: Tim Mygatt, your Honor, on behalf of the
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         United States.
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                     MR. GEISSLER: Good afternoon, your Honor. Jonas
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          Geissler on behalf of the United States.
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                     MS. MARKS: Good afternoon, Megan Marks on behalf of the
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          United States.
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                     MR. CARTER: Good afternoon, your Honor. Theodore Carter
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         also on behalf of the United States.
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                     THE COURT: And the monitoring team.
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                     MR. ARONIE: Your Honor, Jonathan Aronie with the
         monitoring team.
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                     MR. DOUGLASS: David Douglass, your Honor, monitoring
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          team.
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                     THE COURT: Dr. Burns.
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                     MS. BURNS: Ashley Burns, monitoring team.
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                     MS. VIVERETTE: Mary Ann Viverette, monitoring team.
                     MR. ARONIE: And, your Honor, would you like the IPM to
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         introduce themselves as well?
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                     THE COURT: Yes. And then the Office of the Independent
          Police Monitoring.
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                     MS. CZIMENT: Thank you, your Honor. Good afternoon.
         Stella Cziment on behalf of the Office of the Independent Police
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          Monitor for the City of New Orleans.
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                     THE COURT: Well, thank all of you -- did I miss anyone?
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MR. ARONIE: One more.

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MS. SOKUNBI: Good afternoon. Bonycle Sokunbi of behalf of IPM.

THE COURT: Is that everyone? All right. Well, thank you all for being here today - the parties, the NOPD officers who are here today, the public, and the media.

As always, we appreciate your interest in these proceedings because they're important to the citizens of New Orleans and to our many visitors to our city, and we all -- we know we all love this great city, and we're all here to support the NOPD.

When we last met in April, the monitoring team and I expressed optimism that NOPD was on track to move two significant areas, bias-free policing and stop, searches and arrests into what we call the green. I also expressed my hope that I would be able to hold public hearings on these topics in May and June. As you may have noticed, that did not happen. It did not happen because notwithstanding the ongoing effort and commitment of the monitoring team, the Department of Justice, the NOPD, and frankly this Court, completion of NOPD's audits of bias-free policing and stop, searches, and arrests have simply taken longer to accomplish than we expected.

Although these audits still are not complete, I scheduled this hearing, first, to report to the public on the status of those audits; second, to provide, to the extent possible, a plan for how

we proceed from here; and third, to address several troubling issues that recently have arisen.

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matter I must address. As you are aware, on Tuesday the City filed a motion to terminate the consent decree. The Department of Justice has not had an opportunity to respond to the motion and this Court has not had the opportunity to assess whether the procedure and standards for seeking termination of the consent decree, which are set forth in paragraph 492 if you would like to read them, have been met.

Despite some media reports to the contrary, today's hearing is not about the City's motion to terminate the consent decree. The only time a motion is filed on one day and a hearing is held the next day is on TV, and this is not TV. For those reasons, it would be premature for me to entertain any arguments related to the City's motion today. I will not expect the City or the DOJ to make any statements at today's hearing in support of or in opposition to that motion.

Nevertheless, it is my job to balance the parties' right to a fair opportunity to be heard on the motion in the future, against the public's right to know where things stand right now. The monitoring team and I have a responsibility to report to the public on the status of NOPD's compliance under the consent decree, and that is what we're here to do today. I will certainly give the NOPD and the DOJ the opportunity to speak today, if they would like

to.

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As I mentioned in April, I expected that bias-free policing and stop, searches, and arrests would come into compliance this summer. The NOPD has made significant progress in both of those closely-related areas, and the monitoring team and DOJ currently are evaluating their progress, including the results of the audits in those areas.

I'm hopeful we'll be in a position to schedule those presentations soon. I've asked the monitors to report today on the progress made in those areas.

I've also asked the monitors to report today on several issues that have arisen since the public hearing in April. The first issue involves serious questions regarding potential abuse by NOPD officers performing off-duty details, also known as secondary employment. This raised concerns in my mind regarding the systems in place to prevent this kind of abuse, as well as the level of supervision over these implicated officers.

The second issue is NOPD's recruiting and retention problems. These issues are having an impact on the department's ability to maintain compliance with several of the requirements of the consent decree. We'll hear from the monitoring team in a moment regarding the steps NOPD and the City are taking to mitigate these negative impacts.

Finally, the Court is aware of recent inaccurate statements made by the City and other groups concerning the consent

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decree's purported impact on NOPD personnel and their ability to safely and effectively discharge their duties. The Court is deeply concerned that these statements risk misleading the public and NOPD members with respect to whether the NOPD is fully committed to achieving full and sustained implementation of the consent decree's requirements.

The Court is also deeply concerned with the City's implication, without support, that the consent decree is impairing NOPD's ability to execute its law enforcement mission and placing its officers lives at risk. These inaccurate statements convey the false impression that NOPD officers want to revert back to the NOPD of old. They don't. Officers have told the monitoring team again and again that they are proud of the department's transformation since the outset of the consent decree. Officers have not told us that the consent decree is placing officers' lives at risk.

Instead, they are concerned that they have inadequate resources to do their jobs. They want and deserve working equipment, modern facilities, and fair pay. They say they need more personnel, commissioned officers and civilians, to enable them to protect and serve the public. Suggesting that officers want the consent decree to end so that they can return to policing the way they did before 2013 is wrong and dangerous and does a disservice to the men and women of the NOPD.

And let's all remember, many crucial reforms have been in place for years without any negative impact on recruitment or

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retention. In fact, recruitment improved after implementation of the consent decree. Officer and public satisfaction improved after implementation of the consent decree. The current rising climb in crime and decline in officer recruitment and retention are national trends. This is happening in cities all over the country, most of which are not under consent decrees.

It is inaccurate and unfair to blame these problems on the consent decree. The Court expects the City's statements concerning the consent decree, whether to the Court or to the public, to be accurate, evidence-based, and consistent with the City's own agreement to fully implement the consent decree's reforms.

It is critical that the public, as well as the NOPD personnel, who have worked so tirelessly to implement the needed reforms remain confident that the City is not wavering from its commitment to achieve full and sustained compliance with its agreed-to obligations.

Since implementation of the consent decree, I have met regularly with the parties, including rank and file officers. The monitor also meets regularly with the parties, at least weekly, and sometimes daily, to discuss the status of NOPD's efforts and ensure everyone is on the same page regarding exactly what the City and NOPD need to do to achieve compliance.

Over the past seven or eight years, members of the monitoring team have spent time with NOPD officers on ride alongs,

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in roll calls, in classes at the academy, and in countless meetings. The monitors and I know what officers think about the consent decree, the challenges they face, and how they feel about their jobs because they tell us. Believe me, NOPD officers are not shy about expressing their opinions about the consent decree, their jobs, the department, or most anything else for that matter.

We have learned that officers are frustrated by the lack of resources, including equipment, supplies, technology, and perhaps most significantly personnel. And that lack of resources undermines not just NOPD's ability to meet consent decree requirements, but its ability to serve the public. They tell us, and the monitoring team has confirmed, that numerous positions critical to compliance with the consent decree, as well as NOPD's ability to protect the citizens and visitors of New Orleans have remained unfilled, sometimes for months. This lack of personnel may have caused some areas previously found in compliance to be non-compliant at this time.

In short, I think I am correct in saying that everyone involved in this project is concerned that there simply are too few people responsible for doing too many things. These deficiencies are inconsistent with the City's obligation to support the NOPD. In particular, paragraph 12 of the consent decree makes clear, and I quote, "the City is responsible for providing necessary support and resources to NOPD to enable NOPD to fulfill its obligations under the consent decree."

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Since May the monitors and I have met with the City to address many of these concerns. I am pleased to report that the City has a plan in place to better equip and supply the NOPD, to improve and replace facilities, and most importantly to hire more people.

In April I directed the monitoring team to compile the feedback they have received from officers over the previous

12 months into a technical assistance report to help the department identify steps it could take to address these issues. As part of that process, I also asked the monitors to meet with the various police associations to obtain their perspectives and ensure their views were reflected in the report.

The monitoring team shared its comprehensive technical assistance report with NOPD in May. This report is filled with sensible recommendations coming straight from the officers to reduce unnecessary burdens and to improve officer recruitment and retention. These efforts also will help the NOPD achieve and maintain compliance with the consent decree and help NOPD better serve the New Orleans community.

I've asked the monitoring team to make the report public in the near future. I hope to be able to include NOPD's response to the officers' recommendations at that time.

Before we begin the hearing, I would be remiss if I did not recognize the ongoing work of many within the NOPD who continue to go above and beyond the call of duty to help the department meet

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its consent decree obligations and protect the public. These professionals include, among many others, folks like innovation manager Matt Segraves, who due to staffing shortages shoulders an inordinate share of NOPD's workload; innovation managers Michael Pfieffer and Faith Thornton play a critical role in keeping NOPD's compliance efforts moving forward; Deputy Chief Arlinda Westbrook, who built and continues to lead an excellent internal affairs unit; Captain Nick Gernon, who has been doing yeoman's work getting a brand new crime lab up and running; and Lieutenant Nicole Powell, who created a top-notch management tool to help the department's field operations bureau achieve many of its compliance goals.

There are, of course, many others, and the fact that I have not named you today does not mean I do not recognize and appreciate your contributions. In fact, many of you have been recognized in prior hearings.

I also would be remised if I failed to commend the DOJ team and the monitoring team, the members of which continue to do their jobs thoughtfully and enthusiastically, day in and day out, notwithstanding the new burdens imposed by the department's staffing shortages.

I want to assure the public that the monitoring team and the DOJ are continuing to work hard to help NOPD achieve compliance with the consent decree.

With these preliminary comments in mind, let's talk about how today's hearing will proceed. First I will hear from the

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monitoring team. In addition to a brief presentation from them,

I've asked them to address several issues during their remarks.

Second, I would like to hear from the Department of

Justice regarding its views on the current state of NOPD's affairs.

Finally, I will open the floor to the City and NOPD to make any

remarks that they wish to make.

So without further adieu, let's get started. I'll ask our lead monitor Jonathan Aronie to begin.

MR. ZIMMER: Your Honor, just for the record, the City objects to the monitor issuing a public report without first complying with Articles 458 and 462 of the consent decree.

THE COURT: Well, this is not really the time to do that, but I will -- thank you and I will take note of that.

MR. ZIMMER: Thank you, your Honor.

MR. ARONIE: Thank you, your Honor. As you know, my team and I have been at this for quite awhile. Since we began the journey in August 2013, we have been single-mindedly focused on one thing: Ensuring the police services are delivered to the people of New Orleans in a manner consistent with the consent decree that the department and the City entered into.

To do this, as you know, we analyze data, we review policies and procedures, we assess practices, we monitoring training, and we meet with officers and the public. We do all of this to be able to share current, accurate, and complete information with the Court and the public regarding the state of

NOPD's and the City's compliance with their consent decree obligations.

To that end, your Honor, David and I are pleased to be here today to provide you and the public a brief report on the current status of NOPD compliance with its obligations under the consent decree.

As we talked about it at the April hearing, I think the right place to start is with bias-free policing and stops, searches, and arrests. And since David has been taking the lead in that area, I am going to switch places with David for a moment and then I'll come back up right after that.

THE COURT: All right.

MR. ARONIE: Thank you, your Honor. David.

THE COURT: So we welcome David Douglass.

MR. DOUGLASS: Thank you, your Honor, and good afternoon. As Jonathan just mentioned, one of the areas that the department has been working hard on to achieve compliance is bias-free policing and also the closely-related area of stops, searches, and arrests.

THE COURT: David, why don't you take your mask off while you're at podium. Thank you.

MR. DOUGLASS: Thank you, your Honor.

Over the last several years, your Honor, the department has adopted policies designed to prohibit bias policing, trained officers on those policies, adopted policies to serve the needs of

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limited English proficient members of the community, and to address concerns of the LGBTQ community.

What we've been focussing on, your Honor, for the last few months, the City and the DOJ and us, is testing the success of those reforms by auditing practices and the data related to that gives us indicia of disparities that may suggest bias. We worked closely with NOPD, with the DOJ attorneys, with our experts, with DOJ experts to develop a tool that would test for these indicia of bias, and we've been reviewing the results.

We just recently received NOPD's report concerning bias-free policing generally and the results of this data analysis. We and DOJ are currently reviewing that. We'll be exchanging -- responding to NOPD with questions, comments, concerns, and we hope to receive a final report from NOPD before too long, and then, of course, proceed to reporting to you and the public.

THE COURT: I want to thank everyone involved in this effort - the department, the monitors, and DOJ - because I know this is kind of a new territory and there's not a clear path out there, a form to fill in, so you all had to work really hard in developing the procedure and protocol for assessing these policies. Not just so that the NOPD can comply with the consent decree, but so that it can know whether it is bias-free.

And so I look forward to getting the report.

MR. DOUGLASS: Thank you, your Honor. And let me follow-up on that comment. Bias-free and stop, search, and

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arrests, these are the two areas that from the inception of the consent decree have generated sort of the most public question and concern and comment. And that's understandable because when it comes to bias and constitutional rights, that's where the most officers have the most interaction with the public countless times every day. So we not only need to make the changes, we needed to develop the data tools and systems to really let us analyze what is, in fact, happening on the street, and we want to do that in a way that we can really address the public's concerns about what's happening and the progress that's been made and to have the management and supervision tools so that they can — once they achieve compliance, they remain in compliance. And it's been a substantial undertaking actually.

THE COURT: We know these are areas that are important to citizens, you know. This has to do with interaction between the citizens and the police department, and so it was really an important area. I've said to people before, it's not any accident that those came last. All of these other things had to be in place to allow us to get to this point. So there was a method to the madness. We had to get a lot of things in place, when that happened, then the monitoring team, DOJ, and the department started focussing on these two areas, have done a lot of work, but it wasn't easy, and I recognize that; and so I just want to thank everybody involved for keeping with it.

MR. DOUGLASS: Now if I can turn to the stop, search, and

arrests briefly, your Honor?

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THE COURT: Yes.

MR. DOUGLASS: So that's clearly a place where bias can potentially manifest itself, so it's intertwined with the bias-free. And, of course, it also entails its own constitutional dimensions.

The NOPD and we have been auditing officer conduct with respect to stop, search, and arrests since the beginning. Progress was slow at first, as you can imagine, it got better but there was some unevenness; but beginning -- following the audit that they did for 2021, the department came up with a new process intended to sort of improve compliance and its feedback to officers. So what they did through the field operations bureau is they would also sample data concerning stop, searches, and arrests, and review it in close to realtime so they could review what was happening and provide immediate feedback to supervisors and officers, rather than waiting for quarterly audits when it's really too late to go back and address those problems.

So they really implemented this process, developed it, we worked with them closely, and we have begun to see the numbers improve. So we are optimistic that when we get to the next report, we will see meaningful improvement.

And I want to be clear, we're not talking about drastic noncompliance. We'll report on the specifics of it, but nevertheless, from where they were to where they are, where we

expect them to be, we expect to see improvement.

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It was a great effort. I want to particularly commend
Lieutenant Nicole Powell, you mentioned her earlier, but she is the
one who really engineered and shepherded through this new process
of providing closer and more effective supervision.

If I can just share one antidote. We had a call where we were discussing this and all of these things take work and developing systems and trying to figure out how to do it in the least burdensome way, and there was just one data point where we said, well, maybe we don't need this for our purposes. And Lieutenant Powell said, well, you may not need it for your purposes, but I need this in order to give the supervision and direction we're trying to provide. And that was just a great moment because it really showed that the NOPD and Lieutenant Powell are not just looking to satisfy us and comply with the letter of the consent decree, but really in spirit to make sure these changes are meaningful and can be sustained. So we really thought that was really just a great moment and sort of illustrative of really the broader commitment to improving its stop, search, and arrests that we've seen in the department.

THE COURT: I know this is also very difficult area to develop the procedures and policies and the audit protocol and then to follow through on that, so I want to also commend the department and the monitors and DOJ for completing much of that work, and I am also looking forward to receiving that report.

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MR. DOUGLASS: Thank you, your Honor. I'll turn it back to Mr. Aronie.

MR. ARONIE: Thank you, your Honor. Moving beyond bias-free and stop, search, and arrests, I would like to address a few other areas that the monitoring team is focussing on at the moment. We'll start with Section 16 of the consent decree, which relates to rules regarding the Office of Secondary Employment.

This is one of the first areas, as you'll remember, the Court moved into the green many years ago. As you know, however, the City's secondary employment program is under great scrutiny right now due to an ongoing federal and PIB investigation into multiple officers alleged to have violated the law and NOPD policy. The monitoring team has been working closely with the IPM, the PIB, other agencies, and individuals to ensure that the matter is investigated fully and that all wrongdoers are held accountable.

As we looked into this matter, your Honor, we identified three different types of problems. First, as in all professions, there are opportunities for individuals intent on doing wrong to take advantage of most any system. The ongoing federal criminal investigation and NOPD administrative investigation into multiple officers certainly suggests that that happened here. No system will catch all wrongdoers, but this is why the consent decree spends so much time and attention on the importance of a fair and effective misconduct investigation and discipline program. That process is running its course right now, and the monitoring team is

following it closely.

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Second, your Honor, as we study the root cause of the OPSE issue, we identified a few systemic shortcomings within the system that contributed to the non-compliances. For example, we found that NOPD's time-keeping system did not talk to OPSE's time keeping system, which made it very hard for NOPD or OPSE to notice certain types of violations.

And third, your Honor, we also identified confusion on the part of at least some officers, and supervisors, regarding some of the OPSE rules. Now, while this confusion does not explain the totality of the problem that we have seen, and certainly cannot be used as an excuse for those intent on violating the law, it does explain, at least, some actions by some officers. NOPD has already taken corrective action to provide clearer guidance to officers and supervisors where necessary.

In addition to the systemic shortcomings, we also are looking right now into whether there were supervisory shortcomings on the part of NOPD or OPSE that might have contributed to these problems as well.

Moving, your Honor, to Section 13 --

THE COURT: Let me say before you leave OPSE, this is first area -- this was the first area that we tackled under the consent decree, and those of you who have been with it the whole time will remember it was a difficult, some said it couldn't be done, but we now have an excellent system in place that works for

the officers and citizens; and so I am very proud of that
achievement, and I was particularly concerned when there were
problems with it. So I am gratified to hear that solutions have
been found, and I'm sure that we're going to get to the bottom of
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the officers and citizens; and so I am very proud of that
achievement, and I was particularly concerned when there were
problems with it. So I am gratified to hear that solutions have
that the officers and citizens; and so I am very proud of that

MR. ARONIE: Yes. And, your Honor, along the lines of how hard everyone worked at the outset to get this up and running, I probably should give a shout out to a blast from the past, who is sitting in the front row behind me, over my left shoulder, John Salomone is here in the courtroom with us today.

THE COURT: John, would you stand up.

MR. SALOMONE: Hi, your Honor.

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THE COURT: Thank you very much. I am so glad to see you today. And thank you for being here, and thank you for all of the work that you did when we were setting up the Office of Secondary Employment.

MR. SALOMONE: Happy to have been a part of it.

MR. ARONIE: Thanks, John. Thanks, your Honor.

I am going to move to Section 13 of the consent decree now, which sets out the obligations for the NOPD regarding having a meaningful officer assistance and support program.

We found the department's program in the green, as you and we say, sometime ago. Since then, however, the attention that has been given to this program has waned somewhat. In fact, earlier this year we learned that the office had lost some critical

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staff members, which only now are being replaced. We also saw indications that the program was not receiving adequate funding commensurate with its importance.

As you probably know, national data makes it clear that officers suffer from stress and depression and alcoholism and suicide above national averages. An effective Officer Assistance Program is a critical resource for officers and it's a critical benefit to the public.

Speaking about the public, your Honor, Section 10 of the consent decree requires NOPD to promote and strengthen partnerships within the community.

THE COURT: Let me say before you leave. You have to tell me when you're leaving a topic.

MR. ARONIE: Okay. Your Honor, I'm leaving that topic.

Do you have any questions?

Program is so important, and that's another area that I was so pleased to see when we got the office set up and working because of the stress that is inherent in this job. And it was just heart breaking that that office was allowed to disintegrate, and I was shocked when I found out that it was not being supported the way that it needed to be supported because the officers deserve better than that.

And so we're -- I'm pleased that it's being restaffed and it will be up and running again soon. We don't want that ever to

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happen again. MR. ARONIE: No, certainly. It's too important. And, your Honor, I would be remiss if I did not point out that there is an officer who did remarkable work keeping this going, even without appropriate resources. His name, I hope I have it right, is Chris Abbott. And Chris has been a stellar --THE COURT: Is he here today? MR. ARONIE: I don't believe Chris is here. THE COURT: He's probably too busy. MR. ARONIE: Right. He is very well respected. notwithstanding the lack of resources, he really put it all on his shoulders to keep it moving forward. Very impressive gentleman. THE COURT: Will you please, Chief Ferguson, will you SUPERINTENDENT FERGUSON: Absolutely, thank you, ma'am. MR. ARONIE: Your Honor, I am moving to the next topic. MR. ARONIE: On the topic, I was getting to Section 10 of the consent decree, which requires that the police department

promote and strengthen partnerships within the community and to engage constructively with the community, to ensure collaborative problem solving and ethical advisory policing, to increase the community's confidence in the department.

In the face of the manpower shortages, however, your Honor, NOPD's effort in this area are -- they're taking a toll. 13:52:05 1

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Not because NOPD officers don't want to engage with the community, quite the contrary, they absolutely do. But because they're too often don't have enough time or running from call to call to call to call, it is very hard to do what's required of them in terms of community policing, community oriented problem-solving in a meaningful way.

We've also, because of the nature of the police department, as people promote out of positions we've seen a high level of turnover in this department, which has also made it very hard and has caused the community group to have to start over a few times.

Staying on this topic, your Honor, I also have to give kudos to Superintendent Ferguson. Superintendent Ferguson has done a remarkably good job refocussing the department's attention on something called PCAB, the Police Community Advisory Boards. The purpose of PCABs are to work collaboratively with the police department to develop and implement public safety strategies that reflect and respect each community's public safety priorities.

I have heard from multiple community stakeholders that they have seen first hand a renewed and much-welcomed energy by the department in the PCAB process. And that is important because the PCAB process is important. It's also, of course, required by the consent decree. So big thumbs up to Superintendent Ferguson to reviving that program.

Your Honor, moving to Section 17, unless you have a

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THE COURT: No. Thank you.

MR. ARONIE: Very good.

THE COURT: Thank you, Chief Ferguson.

SUPERINTENDENT FERGUSON: Thank you, your Honor.

MR. ARONIE: Section 17 obligates the department to maintain a fair and consistent and unbiased disciplinary system; this relates to misconduct investigations and the resulting discipline. As you know, we have been quite complimentary to NOPD's Public Integrity Bureau over the years, and frankly, we continue to be quite complimentary. However, we keep an eye on PIB just as we keep an eye on every bureau.

The monitoring team has raised concerns about PIB investigation timelines previously, and we continue -- and we currently are looking at that same issue again today. We're working with PIB to better understand the reasons for these investigation timelines, and we will work with the department to solve the problem.

THE COURT: And I understand that may also be a resource issue.

MR. ARONIE: It absolutely is partly driven by resource issues. Now, I am not -- we're not complete the review, so I can't stand here and give all of the reasons, but resources is a big part of it I'm certain.

We also have heard complaints from officers, your Honor,

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about PIB what I guess they would say is over discipline. We take those complaints seriously, just as we take complaints from the public seriously, and we have looked into this issue. We conducted an initial analysis of discipline and saw no systematic pattern of over discipline. Nonetheless, we are well aware of the perception among officers and we've increased our work in the area to ensure, as required by Section 17 of the consent decree, all allegations of officer misconduct are fully and fairly investigated, that all investigative findings are supported by the preponderance of the evidence standard and documented in writing, and, equally importantly, that all officers who commit misconduct are held accountable pursuant to a discipline system that is fair and consistent.

Moving on to Section 18, your Honor. Section 18 of the consent decree requires the police department to maintain a very high level of transparency with the public; including collecting, maintaining, and publicly reporting significant amounts of data. Unfortunately, because, and this is a common theme you'll hear today, because PSAP, the bureau responsible for much of this, is understaffed. The department's compliance with its reporting obligations has slowed over the past years, notwithstanding the Herculean efforts of the current staff.

While this may sound like a paperwork exercise, it's not, your Honor. Public transparency is a core element of the consent decree. It is what will empower the community to hold the police

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department accountable long after we are gone. Any reduction in transparency is a cause for concern.

Your Honor, there's more, but the additional examples will make more or less the same point.

NOPD's current recruiting, retention, and manpower problems are taking a toll on multiple areas of the consent decree. I want to empathize -- I want to emphasize, I can't speak, your Honor, that the problems we are seeing do not appear to us to be the result of a lack of commitment by the men and women of the NOPD. Indeed, just the opposite.

On a daily basis, David and I and our team have the honor of working alongside a host of bright, energetic, committed individuals. And I want to thank them all here today, several of whom are in the courtroom with us today, for their continued commitment to this process. And I want to say to them, your Honor, don't give up. I thank you personally for your hard work. The NOPD has accomplished things, frankly, that no one thought possible when we began this journey in 2013; and if we continue working together, we will ensure that the people of New Orleans have a department they can be proud of for decades to come.

I also want to stress, your Honor, that NOPD's current problems are most certainly not all of its own making. As you noted in your opening, law enforcement agencies across the U.S. are struggling with the same issues. Recruitment and retention are down everywhere. Professionals are leaving government service in

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droves. Crime is up across the country. Add to that, your Honor, a global pandemic, an unprecedented city-wide cyber attack, a horrible hurricane season, and you end up with, well, if you'll excuse the pun, the perfect storm.

And by the way, these things, most notably COVID, has impacted the monitoring team as well and our ability to conduct the same level of on-the-ground audits that we had been able to do previously.

Now to help the department navigate this perfect storm, you directed us earlier this year, you mentioned this in your opening, to compile observations from our literally hundreds and hundreds of meetings with officers into a practical list of recommendations for the NOPD leadership team. You further asked us to meet with the various police associations to solicit their views on how to help NOPD stem the flow of officer departures. We did that in April and we provided our recommendation to the NOPD in May. We also have analyzed, and will continue to analyze, officer exit interviews to further supplement our analysis and our recommendations.

Happy to say we received the department's response to our recommendations yesterday, and we look forward to reviewing them closely. And then working with the department to the extent we can help implement them.

Your Honor, thank you again for this opportunity to talk to you about NOPD's state of compliance with the consent decree.

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Just so it's on the record, we plan to host a public meeting in September. Remember, a public meeting is different from a public hearing, in that at the public meeting citizens and the media can talk, ask questions, make comments, et cetera. We usually hold these at Ashé Cultural Center, but we'll get that date on the calendar in September.

We also plan to resume our previous regular practice of regular written status reports, something that slowed down during COVID.

Thank you again for the time, your Honor.

THE COURT: Thank you so much, and thank you,

Mr. Douglass, also. So now I would like to hear from the

Department of Justice.

MR. MYGATT: Good afternoon, your Honor. We only have a few brief comments for you.

As the Court already stated, yesterday we received notice that the City will submit a motion for termination of the consent decree on September 14th, 2022. And the City also filed the motion for termination with the Court as an attachment to a motion for leave to exceed page limits. Because the motion to terminate is now in the record, I want to be clear that my comments are not a response to that motion. The United States is still considering its response, and there is a process for that response under the consent decree that we will follow.

We do want to acknowledge, and indeed applaud, the

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significant progress the City has made in implementing the consent decree. As the monitor has found, and we have agreed, the City has achieved initial compliance in 15 of the 17 substantive areas covered by the consent decree. This is due to a tremendous amount of hard work by many people throughout the New Orleans Police Department. There has not yet been any formal assessment of whether the City and NOPD have sustained compliance with these 15 areas of the consent decree.

In its proposed motion to terminate, the City has argued that it has sustained compliance; and we will consider the information and follow the process in the consent decree to assess whether compliance has been sustained.

In the two remaining areas of the consent decree, stops, searches, and arrests and bias-free policing, the City is nearing compliance under one of the methods set forth in the consent decree, which requires that the provisions of the decree in these areas be incorporated into policy, that all relevant personnel be trained, and that NOPD has ensured that the requirements are being carried out in practice, which would usually be demonstrated through audits.

In its proposed motion to terminate, the City has also argued that it has already achieved and sustained compliance --

MR. DAVILLIER: Objection, your Honor. He is talking about the motion. He said he was not going to talk about the motion.

THE COURT: I don't want to get into the motion today -
14:01:49 2 MR. DAVILLIER: Thank you, your Honor.

THE COURT: -- so if you could -- because I've asked them not to get up and argue their motion. I want to wait until I've read everything.

MR. MYGATT: I absolutely understand, your Honor. I just wanted to acknowledge the work that's been done, and all I am trying to say is we're going to follow the process in the consent decree to assess that. And that was actually the exact point that I was about to make.

MR. DAVILLIER: Thank you.

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MR. MYGATT: You've made an argument about that and we're going to assess that.

THE COURT: Okay, all right. Let's go. Let's proceed.

MR. MYGATT: Over the past several months, some issues have arisen that have raised concerns for us about whether NOPD has sustained compliance in areas previously found in compliance and whether NOPD can sustain compliance without ongoing technical assistance from the monitor and us. The Court has talked about some of those issues already, and I don't want to go into length on those. Again, the City has made arguments about those, and we will consider those at the proper time.

We also want to state clearly that if the City or NOPD have any concerns about the implementation of the consent decree, we are willing to discuss those concerns with the City and NOPD at

any time. The consent decree includes a mechanism for modification of the decree if it is not achieving its intended goals, and we have used that process 25 times throughout the course of the decree to make modifications.

We all want to make sure that the decree is achieving our shared goals of improving public safety and upholding constitutional rights. We are committed to enforcing this decree flexibly to meet those goals. We will also fulfill our duty to ensure that the statutory and constitutional rights of all members of the New Orleans community are protected.

Under 34 U.S.C. 12601, the statute we enforce here, we are required to seek to eliminate the pattern or practice, and that means that we must ensure that the reforms we have all undertaken here are durable.

Thank you, your Honor.

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THE COURT: Thank you. And would the City or NOPD like to make any remarks?

MS. TURNER: Good afternoon, your Honor. So we acknowledge that the City has filed a motion to terminate the current consent decree. However, we also acknowledge that the New Orleans Police Department is committed to reform and constitutional policing.

Over the past nine months in this position, I've had the pleasure and opportunity to speak frankly with Superintendent Ferguson, deputy chiefs, and other officers in the department.

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They've all told me that they are honored to be a part of this department and are committed to the reforms that are already in place as well. The mayor and her entire administration is committed to NOPD and their compliance with the ideals of the consent decree.

And while I am on the support of the mayor and her entire administration, I would also like to tell the Court, and NOPD as well, that our City Council members are also in support, in full support of NOPD, as is reflected today with some of our City Council members here present for this meeting.

THE COURT: If you all would stand, the City Council. Thank you so much for being here, I appreciate it.

UNIDENTIFIED SPEAKER: Good to be here.

MS. TURNER: And again, the mayor, the administration, and the City Council would like to thank the hard working men and women of the New Orleans Police Department who have worked, and continue to work, diligently, very diligently each day to uphold and enforce constitutional policing.

We, as well, commend the commitment of those who have chosen to stay with the department as we have implemented changes consistent with the consent decree. And, your Honor, I would be remiss if I didn't thank the Court, the members of DOJ, the monitors for helping us implement these changes consistent with the consent decree and your commitment and their commitment to this process.

We have come a long way since the implementation of this consent decree, and we have attained many successes. And we've attained those successes together. So as such, we look forward to entering the sustainment period showing the country that NOPD, the New Orleans Police Department will remain a leader in constitutional policing.

THE COURT: Thank you so much for being here today, and I am so pleased to hear about the City's commitment to the process and to working together with us to complete the job. That's what we're all trying to do.

MS. TURNER: And it's our pleasure, your Honor.

THE COURT: Thank you so much.

MS. TURNER: Thank you.

SUPERINTENDENT FERGUSON: If I may, your Honor?

THE COURT: Yes.

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SUPERINTENDENT FERGUSON: Thank you. Good afternoon, your Honor. Thank you, first and foremost, for giving me this opportunity to actually speak at this public hearing today.

First, I want to thank the men and women of the New Orleans Police Department for all that you do, your commitment to this process, your commitment to constitutional policing.

Your Honor, the recent roll calls that I attended over the last several weeks with our mayor has given me an opportunity to hear from our employees regarding their concerns of how we in leadership can make their lives and their jobs a little better. I,

too, have heard from them their commitment to constitutional reforms that we have achieved.

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You, your Honor, the DOJ, the monitors, I want to thank you all. I've heard your feedback and we take your feedback very seriously. We are 100 percent committed to sustaining our reforms today, tomorrow, and going into the future. This commitment is unwavering.

Our plans for sustainment include a comprehensive approach of civilianization at various sections throughout our department to enhance the safety measures of our city. While we have lost individuals in key roles, we have been in the process since their departure to backfill these positions. Many positions vacated required some updates in salary, as well as some updates in job descriptions.

We've also begun the process to hire five additional employees for our internal audit division for PSAP, as well as civil services has approved recently a new position of an innovation manager within PSAP.

Lastly, but most certainly not leastly, I support additional resources to the independent monitors for them to have more resources to be that oversight body that our citizens have voted for.

And in conclusion, we, as a department, we as a city, are committed to constitutional policing for our citizens, as well as our visitors. And I promise you, as Jonathan has said, we won't

give up. We will keep pressing forward. Thank you.

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THE COURT: Thank you so much. I know that is reassuring to the citizens of New Orleans that you and the entire department are committed to reform and to finishing up this project and then to ensuring that you are able to sustain these reforms.

SUPERINTENDENT FERGUSON: Absolutely.

THE COURT: So on behalf of the citizens of the city, I thank you for your efforts and your dedication.

SUPERINTENDENT FERGUSON: Thank you, your Honor.

THE COURT: All right. I want to thank everyone here for their comments today, and for being here. It really is nice for all of us to see the interests that the City Council and the citizens and the media have in this process. It can only help for us all to be interested and to pay attention to what's happening.

While I suspect my comments over the course of the hearing have foreshadowed my state of mind at the moment, I have to admit that I am concerned, but I can now add to that that I am also hopeful.

I recognize law enforcement agencies across the country have faced all manner of hurdles over the past two years. Crime is up and recruiting and retention are down everywhere. New Orleans has not been immune from these disturbing national trends. But difficult problems call for innovative solutions, and frankly, and unfortunately, I have seen very little innovation on the part of the City or the NOPD in response to what I view as a city crisis.

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While it's not my job to tell the NOPD how to do its job, it is my responsibility to weigh in when an action is putting the reforms of the past eight years at risk. That's in a nutshell is why I scheduled today's hearing.

Since our last hearing in April, I've grown increasingly concerned about the impact of NOPD's staffing shortages and lack of resources are having on its ability to sustain the high level of compliance we have grown accustomed to finding at these public hearings. In April, those concerns prompted me to direct the monitoring team to put together a technical assistance report, which you've heard discussed today. It incorporates a series of recommendations to the NOPD based on countless meetings with officers, the police associations, and community members.

In May I began meeting with the City's Chief

Administrative Officer and City Attorney to discuss staffing,

civilianization, equipment, and facilities, and the impact those
things are having on officer retention, officer recruitment, and
consent decree compliance. These meetings have proved very

valuable, and I know the CAO takes this matter quite seriously.

The City has come up with a concrete plan to fill unfilled

positions, hire new staff, improve equipment, fix dilapidated
facilities, and generally improve officer working conditions.

So I want to publicly thank the CAO for his efforts to follow-up on the many concerns expressed by the NOPD and this Court.

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Notwithstanding these efforts, though, I still do not see that the City or NOPD have a holistic plan to deal with the current emergency, nor have I seen, until very recently, a unified focus on officer retention. This is unfair to the men and women of the NOPD who have worked so hard for so long to turn the NOPD around, and it's unfair to the New Orleans community to depend on the NOPD to keep them safe. This lack of a holistic plan not only hurts officers and community members, it virtually assures the NOPD will not be able to sustain its achievements under the consent decree.

To remedy this, I am going to take the following actions: First, I am directing the monitor to assign members of his team to provide technical assistance to the NOPD in the areas of staffing, officer retention, recruiting, transparency, alternative police response, and burden reduction. I want a member of the monitoring team embedded with the NOPD on each of these work streams.

Second, the monitor and I plan to continue meeting monthly with the CAO for the foreseeable future to ensure the City follows through on its plans to direct additional resources to the NOPD and its officers, including, as I mentioned, proper equipment, professional facilities, functioning information technology, and reasonable pay.

Third, the monitor and I plan to continue meeting with the NOPD, the CAO, and the Civil Service Commission until all critical unfilled positions are filled and all necessary new positions are approved. These meetings will focus on the need for

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expanded civilianization of NOPD personnel. And I want a report to you all that the Civil Service Commission has expressed the desire to work with NOPD to make -- to achieve these goals faster than we've been able to do in the past, so I am really hopeful that we will make progress.

Fourth, I am directing the monitor to re-audit several critical areas of the consent decree that I fear may have been impacted by the lack of NOPD personnel. These include the integrity of crime reporting data, the downgrading of calls for service, the impact of response times, the delays in sharing data and reports with the public, and the reduction of innovative and targeted crime fighting.

Fifth, I am encouraging the City to explore the use of its emergency contracting powers to expedite as many of the necessary remedial measures as possible. For example, this Court and the monitoring team have been pushing the City for many years to make better use of civilianization, alternative police reporting, and non-police handling of minor traffic accidents. The progress the City has made in these areas has been tragically slow. This can't continue. The City is facing an emergency. NOPD cannot continue to police the way it did when it had 1,300 officers.

Sixth, I am directing the monitoring team to publish its

April technical assistance report in early September, along with an accounting of what steps the NOPD has taken to implement those recommendations.

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Seventh, I understand one or more members of the City

Council are working to bring together multiple stakeholders,

including the administration, the civil service, and the NOPD in an

effort to work together to help overcome the NOPD's current

challenges. I've made it clear to those responsible for this

effort that I welcome the monitors' involvement in this effort.

Eighth, I am directing the monitoring team to work with the NOPD to re-establish the burden reduction working groups that proved so valuable in the past. And I believe that some of the officers here have served on those committees. In an effort to reduce wasted time and promote internal efficiencies, the monitoring team in 2015, 2016, and 2017 held a series of burden reduction working groups, with officers of all ranks. These meetings led to a number of very successful innovations. I want to see these meetings re-energized, and I want them expanded to focus on alternative policing strategies as well.

As I said a moment ago, the NOPD cannot police with 950 officers the way it did with 1,300 officers.

Ninth, I've asked the monitoring team to schedule two public meetings in September, one for the community and one more the media. It's critical that the people of New Orleans receive current, accurate, and complete information regarding the state of the consent decree and the state of NOPD's compliance with the consent decree. These two meetings will give the public directly, and through the press, the opportunity to have their questions

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answered by the individuals who have served as my eyes and ears since the outset of the consent decree, the monitoring team.

Tenth, I plan to hold monthly public hearings until NOPD and the City demonstrate to this Court that they have a strong plan and are moving forward to implement that plan to resolve the problems facing the NOPD.

I am hoping these actions will help the NOPD and the City to get this process back on track.

Before I close today, I want to be clear about one thing that is very important to me. While I am frustrated by the recent concerns I have in some areas and the lack of progress I've seen in others, I do not say this to criticize the men and women who continue to toil in the NOPD trenches to serve and protect the people of New Orleans. You have been asked to take on a critical job with inadequate support, insufficient resources, poor equipment, and crumbling buildings. I want to thank you for not giving up on our city, and I assure you we're not giving up on you. You have been instrumental in transforming the department over the past eight years, and I will make sure you get what you need to continue this job.

Nor do I intend to criticize those NOPD supervisors and leaders, a few of whom I mentioned in my opening remarks, who have proven themselves to be true proponents of reform, true partners of progress. I can't thank you all enough for your commitment to public service. Please do not take any of my remarks as slights

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against your hard work. You all are being asked to undertaken a very heavy lift without the resources you need to get the job done, and as I said, that's going to change.

I've said before that my being assigned to this case was the opportunity of a lifetime. As judges, ordinarily we work on one case and it's important to the parties to that case and it's important to me and I enjoy that work, but this has given me an opportunity to do something that's important to all of the citizens of New Orleans. And it's been a true opportunity. I have met so many hard working, dedicated, and smart people who work for the NOPD, I've been so impressed, Chief Ferguson, with the talent that you have, and I congratulate you on that.

And so it's been a real pleasure for me and an honor, and I want you all to know that we're going to continue to do this and together we're going to get it right.

Finally, thanks to the media and the City Council members and the public for being here today, and to those members of our community who will be reading about this hearing in the newspaper or on other public media. I want to thank you all for your continued interest in this critical issue. I look forward to seeing you all again. I want the courtroom to be full at our next hearing. Everybody raise your hand who is going to be here. Not all the hands went up.

But we will get you the dates of our next hearing, and we'll try to keep you informed about progress as we continue. And

as usual, I'll come down from the bench and spend a few minutes 1 14:22:23 14:22:27 2 saying hello to you all and thanking you for being here. 14:22:32 And with that, our hearing is adjourned. MR. ARONIE: Thank you, your Honor. 14:22:37 (WHEREUPON, THE PROCEEDINGS WERE CONCLUDED.) 14:22:38 5 6 7 8 9 REPORTER'S CERTIFICATE 10 11 I, Karen A. Ibos, CCR, Official Court Reporter, United 12 States District Court, Eastern District of Louisiana, do hereby 13 certify that the foregoing is a true and correct transcript, to the 14 best of my ability and understanding, from the record of the 15 proceedings in the above-entitled and numbered matter. 16 17 18 /s/ Karen A. Ibos 19 Karen A. Ibos, CCR, RPR, CRR, RMR 20 Official Court Reporter 21 22 23 2.4 25